

TABLE NO:



STUDENT ID NO

--	--	--	--	--	--	--	--	--	--

MULTIMEDIA UNIVERSITY

FINAL EXAMINATION

TRIMESTER 3, 2017/2018

PGD0015 – GROUP DYNAMICS

(All Sections / Groups)

1 JUNE 2018
3.00pm-5.00pm
(2 Hours)

INSTRUCTIONS TO STUDENT

1. This question paper consists of 10 (TEN) pages.
2. Answer ALL questions and write your answers in this question paper.
3. Write down the number of questions answered in the table provided.
4. This question paper is NOT allowed to be taken out of the examination hall.

STUDENT ID	:	
COURSE	:	
LECTURER	:	
GROUP (IF APPLICABLE)	:	
VENUE	:	

QUESTION	MARKS
TOTAL	

EXAMINER AUTHORISATION: Tick (✓) in the appropriate box.

<input type="checkbox"/>	All written pages have been checked.
<input type="checkbox"/>	All marks have been calculated correctly.

Examiner 1:	<input type="text"/>	Signature and Date:	<input type="text"/>
Examiner 2:	<input type="text"/>	Signature and Date:	<input type="text"/>

STRUCTURED QUESTIONS [50 MARKS]

Instructions: Answer ALL questions. Write your answers in the question paper.

Question 1 [15 marks]

- a. Provide 3 (THREE) importance of 'GROUP'. Explain your answers.

(6 marks)

This image shows a single page from a notebook or ledger. It features approximately 20 evenly spaced horizontal black lines across its entire width. The lines are thin and uniform, providing a guide for writing. There is no handwriting, printed text, or other markings on the page.

Continued...

- b. List Tuckman's 5 (FIVE) stages of Group Development in Figure 1. Choose 2 (TWO) of the stages and explain by giving examples and relating them to your group experience.

(9 marks)

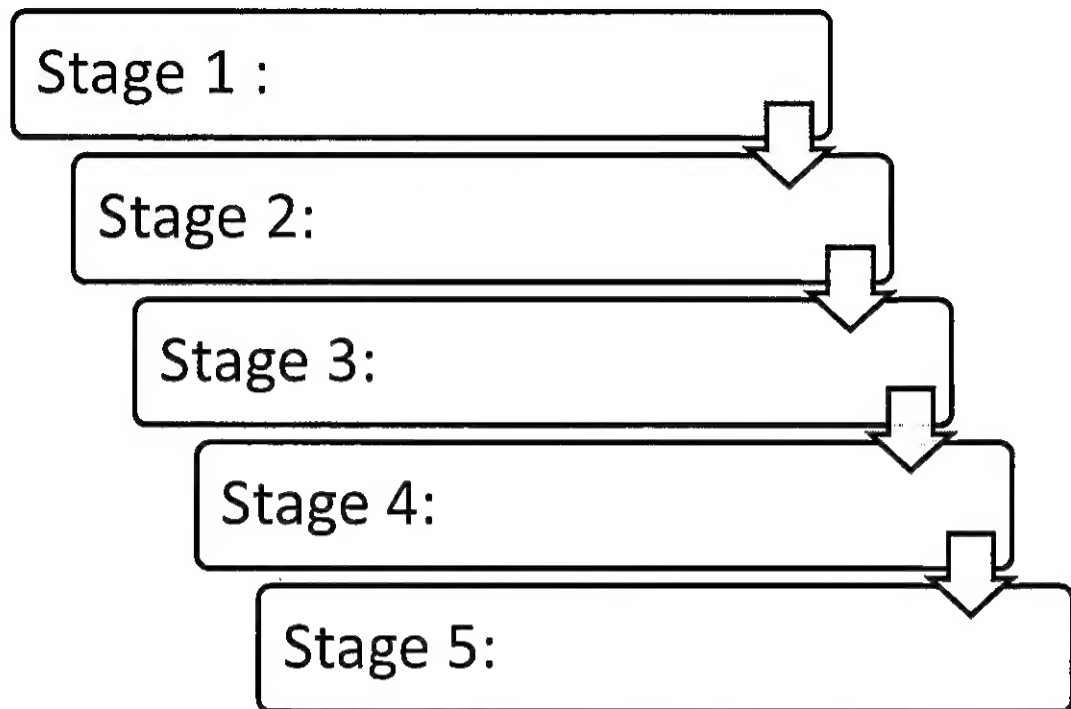


Figure 1: Tuckman's Group Development stages (1965)

Continued...

This image shows a single sheet of white paper with horizontal ruling lines. The lines are evenly spaced and run across the width of the page. There is no text or other markings on the paper.

Continued...

*This question paper is **CONFIDENTIAL** and may not be taken out of the room at any time.

b. List Kolb's 4 (FOUR) stages of Experiential Learning Cycle in Figure 3 below.

(4 marks)

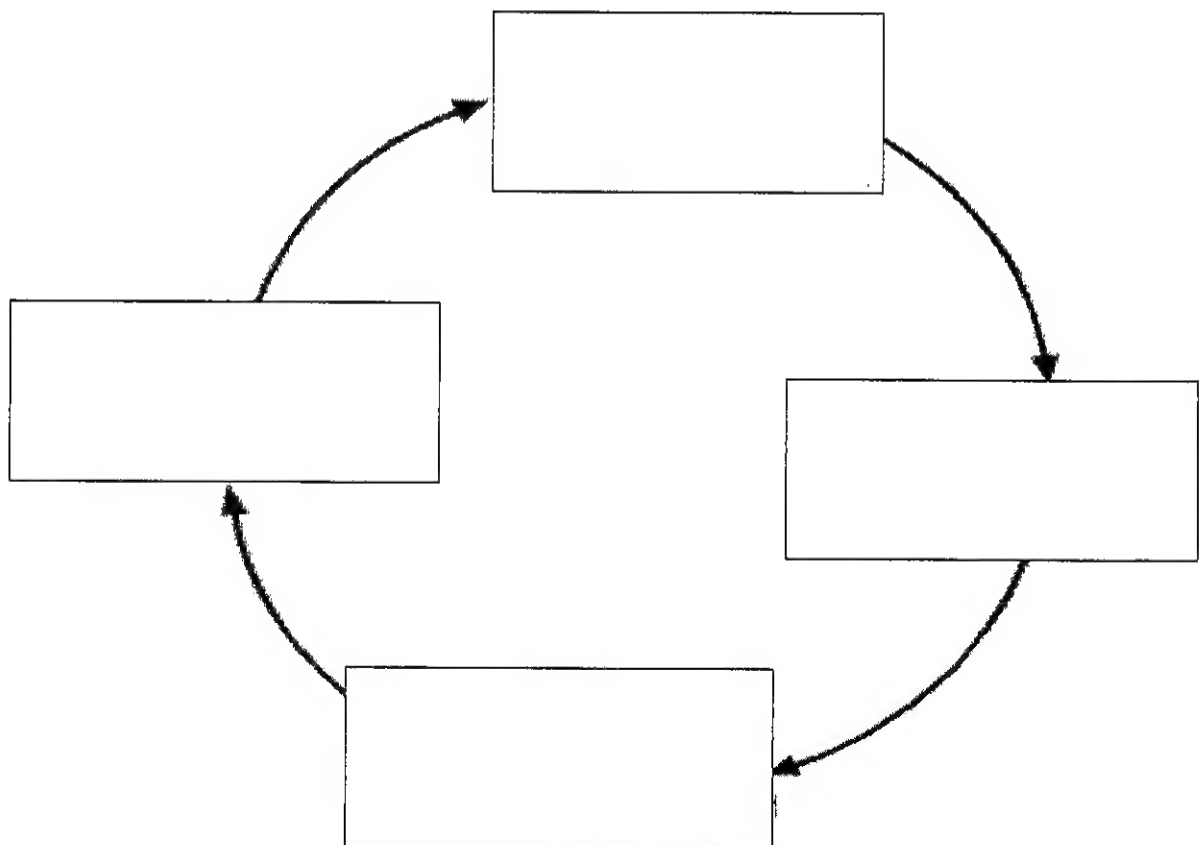


Figure 3: Kolb's 4 stages of Experiential Learning Cycle (1984)

Continued...

*This question paper is **CONFIDENTIAL** and may not be taken out of the room at any time.

Question 3 [15 marks]

- a. You are the newly appointed group leader for the Group Dynamics subject. Your members comprise of 6 students with different backgrounds. As a leader, suggest and explain 3 (THREE) immediate action-plans that you would undertake to bring your team-members together, in order to complete the tasks given by your lecturer. (9 marks)

This image shows a single sheet of white paper with horizontal blue or grey ruling lines. The lines are evenly spaced and run across the width of the page. There are approximately 20 lines visible. The paper appears to be from a notebook or a standard sheet of stationery. There is no handwriting or other markings on the page.

Continued...

This image shows a single page of white paper with horizontal blue or grey ruling lines. The lines are evenly spaced and run across the width of the page, leaving small margins at the top and bottom. There is no handwriting or other markings on the paper.

Continued...

*This question paper is **CONFIDENTIAL** and may not be taken out of the room at any time.

Question 4 [4 marks]

When you are engaged in a conflict, there are 2 (TWO) key concerns that must be addressed before choosing the suitable conflict strategies. Identify the 2 (TWO) key concerns and explain how they are related in choosing a conflict strategy.

(4 marks)

This image shows a single sheet of white paper with horizontal blue or grey ruling lines. The lines are evenly spaced and run across the width of the page. There are no margins, text, or other markings on the paper.

Continued...

*This question paper is **CONFIDENTIAL** and may not be taken out of the room at any time.

Question 5 [6 marks]

Answer the below questions related to group performance and its effect to individual.

- a. What is the term used for people that would likely become more aggressive when they feel more anonymous within a crowd?

(1 mark)

- b. Sham, the leader of Group Smiley, had observed that his members perform better when each member is given individual task as compared to when a task is given to the whole team. What is this situation known as?

(1 mark)

- c. What is known as the tendency to increase performance in the presence of others?

(1 mark)

- d. What is known as a situation when group members make irrational decisions together?

(1 mark)

- e. What is Social Loafing? Provide 1 (ONE) way on how it can be minimised in a group.

(2 marks)

End of Paper.